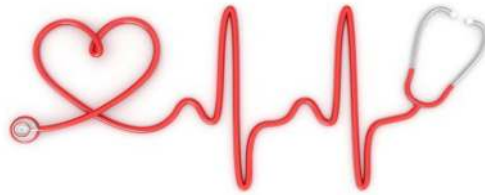


Did you know?

City Walls Medical Centre also provides a health hub where you can measure your height, weight, BMI, lung function and blood pressure yourself without booking an appointment.

Please don't hesitate to ask Reception staff for more details



City Walls Medical Centre

St Martin's Way
Chester
Cheshire
CH1 2NR

Phone: 01244 357800
Fax: 01244 470809

Saughall Medical Centre

9 Church Road
Saughall
Chester
Cheshire
CH1 6EN

Phone: 01244 881590
Fax: 01244 881295

E-mail:
citywalls.medicalcentre@nhs.net

Web:
www.citywallsmedicalcentre.co.uk

City Walls Medical Centre

Out of Hours Patient Services



Excellence in Care



Extended Hours Appointments

This service is based locally and enables all patients to **book a routine appointment, up to two weeks in advance** for outside of Surgery opening Hours, as follows:

Monday to Friday

6.30pm - 9.30pm - Chester & Ellesmere Port
6.30pm - 8.00pm Helsby (2 evenings Monday & Tuesday)

6.30pm - 8.00pm Tarporley (3 evenings Wednesday, Thursday & Friday)

6.30pm - 8.00pm Malpas & Neston (2 evenings Monday & Thursday)

Saturday

9.00am - 2.00pm Chester, Ellesmere Port & Tarporley

9.00am - 12.00pm Malpas & Neston

Sunday

10.00am - 3.00pm Chester & Ellesmere Port

9.00am - 2.00pm Tarporley

You will not be able to see your own GP but you will be seen by a qualified health professional such as a doctor or practice nurse.

Call: 01244 385422

Monday to Friday between 8am – 6pm

NHS 111 Service

111 is the NHS non-emergency number. It's fast, easy and free. Call 111 and speak to a highly trained adviser, supported by healthcare professionals. They will ask you a series of questions to assess your symptoms and immediately direct you to the best medical care for you.

NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones.

Call 111 if:

-you need medical help fast but it's not a 999 emergency

-you think you need to go to A&E or need another NHS urgent care service

-you don't know who to call or you don't have a GP to call

-you need health information or reassurance about what to do next

For immediate, life-threatening emergencies, continue to call 999.

Primary Care Unit

The Primary Care Unit is based at the Countess of Chester Hospital within the A&E Department. Patients can attend without an appointment and will be triaged by a Nurse and then directed to the Primary Care Unit or other suitable service to be seen.

Appointments cannot be made over the telephone for this department, patients must attend in person to be assessed.

This service is available between the hours of 6pm and 9pm Monday to Friday and 9am till 9pm weekends.

